



# NEW HANOVER COUNTY

## EMERGENCY MANAGEMENT & 911

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**Steven Still**, Director

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Steven Still, Director  
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### To Whom It May Concern:

This letter is to confirm that residents of New Hanover County who evacuated for Hurricane Florence faced unsafe road conditions after the storm, and were advised not to return until roads were determined safe by the N.C. Department of Transportation (NCDOT).

New Hanover County activated Emergency Operations on September 10, at which time local officials advised residents to evacuate. Residents were urged to evacuate leading up to landfall of Hurricane Florence, then advised not to travel back for several days after the storm. Flooding in New Hanover County and surrounding areas made roads dangerous and impassable. Local officials echoed the guidance from the NCDOT, who advised residents they should not travel and that no safe routes to New Hanover County were open. Specifically, hazardous conditions on I-40, I-95, US 74/76 and Hwy 421 prohibited people from traveling back to the area.

On Saturday, September 22, safe routes were opened and announced by the NCDOT. The news release can be viewed here: <https://www.ncdot.gov/news/press-releases/Pages/2018/2018-09-22-wilmington-routes-open.aspx>

Sincerely,

Steven Still  
Director  
Emergency Management/911